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ET4: CONNECT: Communication for Collaboration and Family- Professional Partnerships QUIZ

1. The goal of communication with families and other professions is to build a collaborative relationship.
 - A. True
 - B. False

For Questions 2-4, match each communication strategy below with its specific purpose.

2. _____ Attending and Active Listening
 - A. To convey support, responsiveness to others' ideas, and a genuine desire to work together to achieve mutual goals.
 - B. To identify concerns and perspectives, and conveys an open and non-judgmental attitude
 - C. To convey respect and help you to get to know people better
3. _____ Seeking and Verifying Information
4. _____ Joining and Supporting
5. Every person has a similar communication style.
 - A. True
 - B. False
6. To develop trusting partnerships with families and children you must first have effective communication and teaching skills.
 - A. True
 - B. False

7. Identifying and incorporating a family's cultural values into your decision making is an example of which partnership-oriented practice?
 - A. Advocacy
 - B. High Expectations
 - C. Respect

8. A trusting relationship on ___ enables professionals to address challenging issues with families.
 - A. Beginning Ground
 - B. Firm Ground
 - C. Middle Ground

9. Which of the following examples would be appropriate to use to develop an initial friendly relationship (beginning ground)?
 - A. Asking families what they see as their child's strengths and sharing your observations
 - B. Letting a family know you have not heard back from them after several e-mails, and inquire if a different form of communication would be preferable
 - C. Incorporating into conversations with families references to stories they have shared in the past

10. Which of the following examples would be appropriate to use to make a shared decision (middle ground)?
 - A. Asking families about goals they would like for their child
 - B. Giving families information about research-based interventions that have been used to help children in similar circumstances
 - C. Demonstrating that disagreements or differences of opinion do not interfere with your commitment to the family and child